

Good Morning Municipal Officials,

As communities served by Eversource's Tilton and Chocorua Area Work Center, I wanted you to be aware of an Eversource electric system reliability initiative taking place in your towns. I am sharing this information with you should you receive inquiries from residents. Feel free to post this information in your facilities and on your community's website.

Utility Data Contractors (UDC), an authorized Eversource contractor, is partnering with us throughout our NH service territory to help us provide greater reliability to our customers. UDC's work focuses on supporting Eversource's new advanced technology outage management system. Workers will be using geographic information system (GIS) data to link individual pole-top transformers with the corresponding customer electric meter. *This technology will help Eversource to more quickly identify and respond to an outage in your community.*

In most cases, UDC can readily determine which customer meters are connected to specific system equipment from the street without going on a customer's property; however, in a very small percentage of cases, workers may need to access the property to complete the process. In these instances, they will leave a door hanger letting the customer know that they came onto their property (**see attachment below**). In addition, the words "Eversource Contractor" will be marked on each vehicle and UDC workers will carry authorized ID badges. *If these identifiers are not seen, please contact us right away.*

This is a multi-step project, so our contractors may be seen in a community multiple times over the course of the next several months. Work should be completed in towns covered by the Chocorua Eversource office by December 2016, and towns covered by the Tilton Eversource office February 2017.

If you have specific questions or concerns on this project, please feel free to contact me or you can speak with the project managers directly:

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As always, please don't hesitate to contact me.

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