

October 2018

Dear Neighbor,

As part of our everyday effort to deliver reliable energy to our customers and communities, we'll be inspecting transmission structures on or near your property. Maintaining the infrastructure is one of the many ways Eversource supports the safe, secure transmission of electricity throughout the region.

We're Always Working to Serve You Better

We will be doing the maintenance work in your area within the next couple of weeks. This inspection is being done to evaluate the condition of the structures and wire, using an innovative way to provide you with reliable electric service.

Crews will be using drones to inspect the equipment. These drones are aerial devices, about 2 feet across, equipped with a camera, and manned by the drone operator on the ground within the right-of-way.

Drones offer these benefits:

- High-resolution images of lines, hardware and vegetation;
- Lower-cost and more-efficient inspections than current methods; and
- Ability to quickly inspect the lines and structures, with minimum impact to the environment.

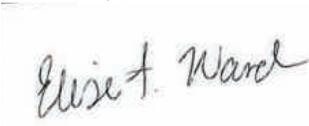
What You Can Expect:

- **Reliable Service:** Be assured that this work will not interrupt electric service to your property.
- **Information about the Work Crews:** Crews from MESA will be conducting the inspections. All drone operators have received Federal Aviation Administration (FAA) license approvals. The crew will consist of two inspectors walking in the right of way (power line corridor) or traveling in a four-wheel drive vehicle or ATV. All of our contractors and field representatives carry proper identification.
- **How the Inspections Will Be Done:** Crews will be taking pictures with a drone, which will be used only at or near the transmission structures located within the right of way. Each structure inspection will take about 15-30 minutes. Work hours are 7 a.m. to 6 p.m., Monday through Saturday.
- **Communication:** Keeping the lines of communication open is important to us. This notice is one way our field outreach representatives keep in touch. We will also provide updates if the schedule or type of work changes.

Our Commitment to You

We are committed to being a good neighbor and doing our work with respect for you and your property. For more information about this work, call 888-926-5334, or send an email to NHProjectsInfo@eversource.com. Thank you.

Sincerely,



Elise Ward
Eversource Siting and Construction Services