



December 2014

This is an important notice.
Please have it translated.

Este é um aviso importante. Queira mandá-lo traduzir.
Este es un aviso importante. Sírvase mandarlo traducir.
Avis important. Veuillez traduire immédiatement.

Questa è un' informazione importante, si prega di tradurla.

ĐÂY LÀ MỘT BẢN THÔNG CÁO QUAN TRỌNG
XIN VUI LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY

Это очень важное сообщение.
Пожалуйста, попросите чтобы
вам его перевели.

IMPORTANT NATURAL GAS SAFETY INFORMATION

Dear Public Official,

Liberty Utilities is dedicated to the safe and reliable delivery of natural gas to our customers. Our customers' safety is important to us; your safety is important to us.

As a public official, it is critical that you are aware of natural gas pipeline safety issues and become familiar with necessary actions to be taken. While we continue to work closely on training, drills and exercises to prepare for such emergencies, we ask that you take a moment to review the enclosed safety material.

"Natural Gas Pipeline Safety – What you need to know", which outlines critical information you need to be familiar with regarding natural gas safety procedures, such as:

- What to do if you smell gas (See "How to detect a leak" section)
- Liberty Utilities' Emergency Number (1-855-327-7758)
- Dig Safe®; how to avoid underground danger - Call before you dig: Call **811** or 1-888-DIG SAFE (1-888-334-7233)
- Recognizing Pipeline Markers and Pipeline Rights of Way (See "Never Assume!" section)

We also ask that you share this important natural gas safety information with your staff, family and friends.

Liberty Utilities is the largest natural gas distribution company in New Hampshire, serving 87,000 customers in 30 communities. Federal and state agencies extensively regulate the design, construction, operation and maintenance of natural gas pipelines. Our natural gas delivery infrastructure also includes one high-pressure transmission pipeline used to transport large quantities of natural gas in NH. Detailed information about this pipeline can be made available to the appropriate emergency response agencies such as yours.

For additional information on transmission pipelines in your area, please see the National Pipeline Mapping System: <http://www.phmsa.dot.gov/pipeline/initiatives/npms>

Please visit Liberty Utilities' Natural Gas and Pipeline Safety website at:
<http://www.libertyutilities.com/east/gas/safety/index.html>

If you have any questions about our pipeline management and emergency planning programs, please contact Michael Licata at 603-216-3520. Thank you for your attention to this very important information.

Sincerely,

Michael Licata

Director, Government and Community Affairs

Enclosure



Our natural gas delivery system includes high-pressure transmission pipelines used to transport large quantities of natural gas. It is important for you to be aware of how vital these pipelines are to the energy infrastructure, the potential hazards they pose, how to avoid accidents and what to do should an accident occur.

Liberty Utilities is guided by an Integrity Management Program (IMP), which has been developed in accordance with rules established by the U.S. Department of Transportation (DOT), which also oversees the program.

The IMP was developed through the cooperation of industry experts, from both within and outside of Liberty Utilities, and meets or exceeds all federal requirements. The primary goal is to continuously improve safety by identifying, assessing and managing risks to natural gas pipelines.

At Liberty Utilities, we are committed to the safe operation of all of our natural gas facilities, including pipelines. We:

- Built upon our already extensive integrity management programs to meet or exceed new federal IMP regulations.
- Identified pipelines in the IMP to federal and state regulators.
- Use the best technologies available. We continually assess pipeline integrity through leakage surveys, monitoring of our corrosion prevention technologies and other such programs.
- Use up to three different assessment methods to assure we identify any areas of concern, which are prioritized and managed according to established and approved engineering practices.
- Use damage prevention methods that include ongoing patrols, construction inspection, periodic reassessments and active participation in state-wide damage prevention programs.
- Use communications plans that have been developed to inform and educate the public, emergency responders and other officials about gas pipelines, their safety and integrity and how all parties can contribute to even greater gas pipeline safety.

Please visit **Liberty Utilities' Natural Gas and Pipeline Safety** website at:

<http://www.libertyutilities.com/east/gas/safety/index.html> for additional information on natural gas pipeline Rights of Way. See the **Respecting the Right-of-Way (ROW)** section under Natural Gas Pipeline Safety, "What You Need to Know".

Additional information can be obtained through the following organizations:

National Pipeline Mapping System (NPMS) (www.npms.phmsa.dot.gov)

The NPMS Public Map Viewer enables the user to view NPMS data one county at a time. NPMS data consists of gas transmission pipelines and hazardous liquid trunk lines. It does not contain gathering or distribution pipelines, such as lines which deliver gas to a customer's home. Therefore, not all pipelines in an area will be visible in the Public Map Viewer. NPMS data is for reference purposes only. It should never be used as a substitute for contacting a one-call center prior to excavation activities. Please call 811 before any digging occurs.

Pipeline and Hazardous Materials Safety Administration
(<http://primis.phmsa.dot.gov/comm/GeneralPublic.htm>)



Liberty Utilities

Smell Gas? Call It In!

Emergency/Leaks: 1-855-327-7758



**Know what's below.
Call before you dig.**