

# U.S. Consumer Product Safety Commission

Office of Communications

Washington, D.C.

December 13, 2011

Alert #12-707

## Handheld Massagers Recalled by Fourstar Group Due to Burn Hazard from Leaking Batteries *Sold Exclusively at BJ's Wholesale Clubs*

*The following product safety recall was voluntarily conducted by the firm in cooperation with the CPSC. Consumers should stop using the product immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.*

**Name of Product:** Handheld Massage Pets

**Units:** About 25,500

**Distributor/Importer:** Fourstar Group USA Inc., of Bedford Heights, Ohio

**Manufacturers:** Dongguan City Liwang Battery Co., Ltd. (battery), and Dongguan City Qingxi Shangpin Electrical Working Shop (massager), of China

**Hazard:** The massager's batteries can leak, posing a burn hazard or skin irritation to consumers.

**Incidents/Injuries:** The firm has received reports from five stores of the batteries in massagers leaking. No injuries have been reported.

**Description:** This recall involves ladybug and bee-shaped "Massage Pet" handheld massagers. The ladybugs are red and black and the bees are yellow and black. The massagers measure 3 1/2 inches tall and 5 inches wide and were sold with two Kendal brand AA batteries. "Massage Pets" and "Dating code 1210A" are printed on the massager's hangtag along with UPC 0 49696 60453 6 for the ladybug and UPC 0 49696 60454 3 for the bee.

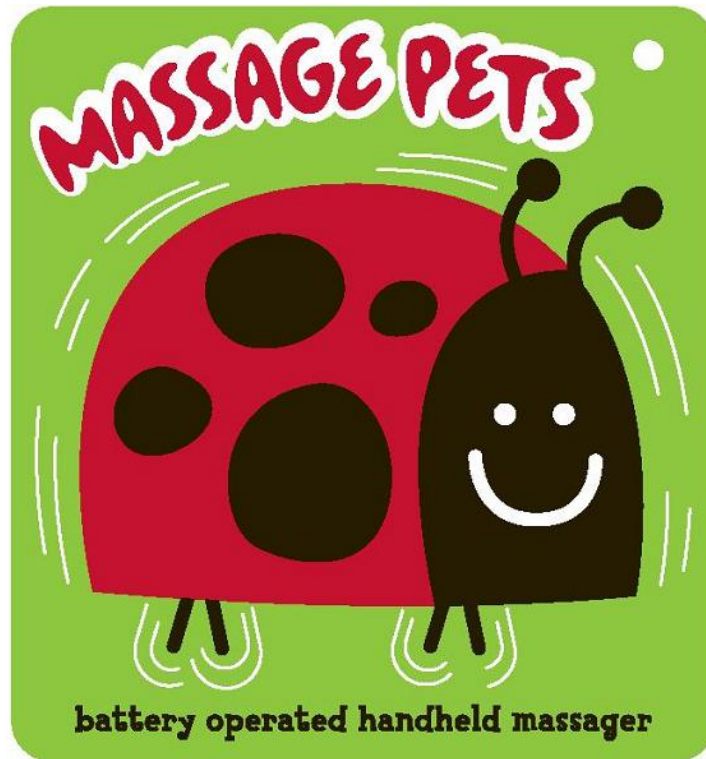
**Sold exclusively at:** BJ's Wholesale Clubs from September 2011 through December 2011 for about \$8.

**Manufactured in:** China

**Remedy:** Consumers should immediately stop using the recalled massagers and return them to any BJ's Wholesale Club for a full refund. The firm is directly contacting consumers who purchased this product. The firm advises consumers not to touch the batteries or open the battery compartment.

**Consumer Contact:** For more information, contact Fourstar Group at (866) 290-6191 between 9 a.m. and 4 p.m. ET Monday through Friday or visit the firm's website at [www.fsgrecall.com/massagepets.html](http://www.fsgrecall.com/massagepets.html)





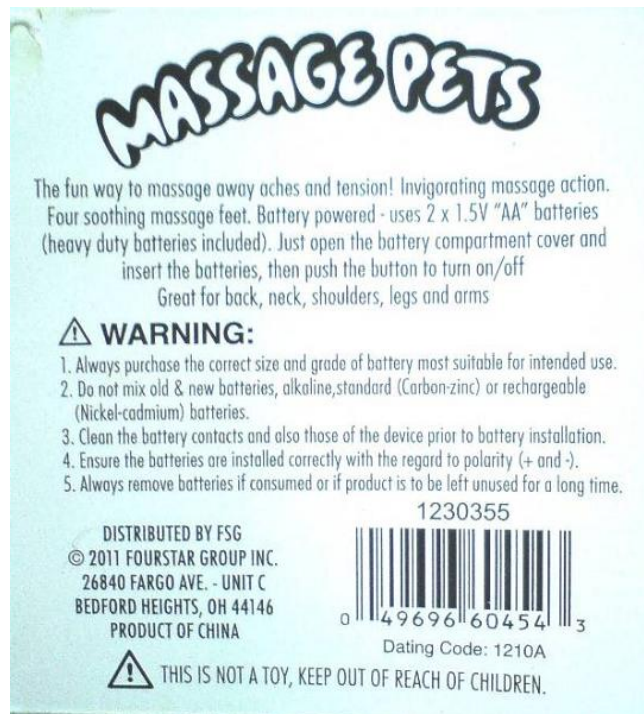
Front of ladybug hangtag



Back of ladybug hangtag



Front of bee hangtag



Back of bee hangtag



**Kendal batteries sold with the product**

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The U.S. Consumer Product Safety Commission (CPSC) is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about your experience with the product on [www.saferproducts.gov](http://www.saferproducts.gov)

CPSC is charged with protecting the public from unreasonable risks of injury or death associated with the use of the thousands of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$900 billion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

Under federal law, it is illegal to attempt to sell or resell this or any other recalled product.

To report a dangerous product or a product-related injury, go online to: [www.saferproducts.gov](http://www.saferproducts.gov), call CPSC's Hotline at (800) 638-2772 or teletypewriter at (800) 638-8270 for the hearing impaired. Consumers can obtain this news release and product safety information at [www.cpsc.gov](http://www.cpsc.gov). To join a free e-mail subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>