

Press Release

For Immediate Release

To: ComSuper, Colin Manning, Jim Vandongen, John Raymond, John Southwell, Max Schultz, Robert Farley
From: NH State Fire Marshal's Office
CC: FMO Investigators
Date: June 1, 2011
Re: Recall due to fire hazard

The NH State Fire Marshal, J William Degnan, would like everyone to be aware of the following fire hazard recall update:

HP Expands Recall of Notebook Computer Batteries Due to Fire Hazard Consumers urged to recheck notebook models and batteries

NEWS from CPSC
U.S. Consumer Product Safety Commission
Office of Information and Public Affairs Washington, DC 20207

FOR IMMEDIATE RELEASE
May 27, 2011
Release #11-234

Firm's Recall Hotline: (888) 202-4320
CPSC Recall Hotline: (800) 638-2772
CPSC Media Contact: (301) 504-7908
HP Media Contact: (281) 514-6552

HP Expands Recall of Notebook Computer Batteries Due to Fire Hazard Consumers urged to recheck notebook models and batteries

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Name of Product: Lithium-ion batteries used in HP and Compaq notebook computers

Units: About 162,600 additional batteries (54,000 and 70,000 batteries were previously recalled in May 2010 and May 2009, respectively)

Importer: Hewlett-Packard Company, of Palo Alto, Calif.

Hazard: The recalled lithium-ion batteries can overheat and rupture, posing fire and burn hazards to consumers.

Incidents/Injuries: Since the May 2010 recall expansion, HP has received 40 additional reports of batteries that overheated and ruptured, resulting in seven burn injuries, one smoke inhalation injury, and 36 instances of property damage.

Description: The recalled lithium-ion rechargeable batteries are used with various model series of HP and Compaq notebook computers and include batteries that consumers were informed were not included in previous recalls. The chart below includes all notebook model numbers associated with batteries recalled to date. The computer model number is located at the top of the service label on the bottom of the notebook computer. Not all batteries matching the bar codes are being recalled.

Notebook Model Number | Battery Bar Codes (^ in the code can be any letter or number)

HP Pavilion dv2000, dv2500, dv2700, dv6000, dv6500, dv6700,dx6000, dx6500, dx6700 | 62940^^AXV^^^, 65035^^B7U^^^, 65035^^B7V^^^, 65035^^BGU^^^, 65035^^BGV^^^

HP Pavilion dv9000, dv9500, dv9700 | 65033^^B7U^^^, 65033^^B7V^^^, 65033^^BGU^^^, 65033^^BGV^^^

Compaq Presario A900, C700, F500, F700, V3000, V3500, V3700, V6000, V6500, V6700 | 62940^^AXV^^^, 65035^^B7U^^^, 65035^^B7V^^^, 65035^^BGU^^^, 65035^^BGV^^^

HP G6000, G7000 | 62940^^AXV^^^, 65035^^B7U^^^, 65035^^B7V^^^, 65035^^BGU^^^, 65035^^BGV^^^

HP Compaq 6510b, 6515b, 6710b, 6710s, 6715b, 6715s | 65000^^B5V^^^

HP Compaq 6520s | 67150^^AXU^^^, 67150^^AXV^^^

HP Compaq 6720s | 67059^^V8U^^^, 67059^^V8V^^^

Sold at: Computer and electronics stores nationwide, hp.com and hpshopping.com from July 2007 through July 2008 for between \$500 and \$3,000. The battery packs were also sold separately for between \$100 and \$160.

Manufactured in: China

Remedy: Consumers should immediately remove the batteries from their notebook computer and contact HP to determine if their battery is included in this recall. Consumers who had previously checked their batteries and were informed they were not included in previous announcements are urged to check again. Consumers with recalled batteries will receive a free replacement battery. After removing the recalled battery from their notebook computer, consumers may use the AC adapter to power the computer until a replacement battery arrives.

Consumer Contact: For additional information, visit the HP Battery Replacement Program website at www.hp.com/support/BatteryReplacement or call (888) 202-4320 between 7 a.m. and 7 p.m. CT Monday through Friday.

To see this recall on CPSC's web site, including pictures of the recalled products, please go to:

<http://www.cpsc.gov/cpscpub/prerel/prhtml11/11234.html>