

Press Release

For Immediate Release

To: ComSuper, Colin Manning, Jim Vandongen, John Raymond, John Southwell, Max Schultz, Robert Farley  
From: NH State Fire Marshal's Office  
CC: FMO Investigators  
Date: April 27, 2011  
Re: Recall due to fire & burn hazard

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**The NH State Fire Marshal, J William Degnan, would like everyone to be aware of the following fire & burn hazard recall update:**

**Toro Recalls Power Clear Snowblowers and Recycler Mowers Due to Fire or Burn Hazard**

NEWS from CPSC and HC

U.S. Consumer Product Safety Commission  
[www.cpsc.gov](http://www.cpsc.gov)

Health Canada  
[www.hc-sc.gc.ca](http://www.hc-sc.gc.ca)

FOR IMMEDIATE RELEASE  
April 26, 2011  
Release #11-207

Firm's Recall Hotline: (877) 738-4440  
CPSC Recall Hotline: (800) 638-2772  
CPSC Media Contact: (301) 504-7908  
HC Media Contact: (613) 957-2983

**Toro Recalls Power Clear Snowblowers and Recycler Mowers Due to Fire or Burn Hazard**

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission and Health Canada, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Name of Product: Toro Power Clear Snowblower and the Toro 20" Recycler Mower

Units:

Snowblowers: About 18,000 in the U.S. and 5,000 in Canada

Mowers: About 6,000 in the U.S. and 200 in Canada

Manufacturer: The Toro Company, of Bloomington, Minn.

Hazard: The carburetors on both products develop fuel leaks and can ignite when exposed to an ignition source, posing a fire or burn hazard.

Incidents/Injuries: There have been about 500 reports of carburetor leaks. There were no reports of fire or injury.

Description:

Toro PC-421Q Snowblowers: The model/serial numbers are found on a decal on the underside of the rear of the unit. Model and serial numbers are:

Model Number | Serial Number

38588 | 310000001 to 310999999 and 311000001 to 311003576

38589 | 310000001 to 310999999 and 311000001 to 311999999

Toro 20" Recycler Mower: The model and serial numbers are found on a decal on the left rear of the mower. Model 20323; Serial number 310000001 to 310999999.

Sold at: Toro Dealers in the United States and Canada from September 2009-March 2011.

Manufactured in: Mower in Mexico; Snowblower in the United States

Remedy: Consumers should immediately stop using the products and contact a Toro Service Dealer for a free repair.

Consumer Contact: For additional information, including the name of a dealer near you, contact Toro toll free at 877-738-4440 Monday through Friday from 8 a.m. to 4:30 p.m. CT, or visit Toro's website: [www.toro.com](http://www.toro.com)

Note: Health Canada's press release is available at [http://cpsr-rspsc.hc-sc.gc.ca/PR-RP/recall-retrait-eng.jsp?re\\_id=1315](http://cpsr-rspsc.hc-sc.gc.ca/PR-RP/recall-retrait-eng.jsp?re_id=1315)

To see this recall on CPSC's web site, including pictures of the recalled products, please go to: <http://www.cpsc.gov/cpscpub/prerel/prhtml11/11207.html>